

## KEY ISSUES

### INFRASTRUCTURE AND SERVICES

Bulk Infrastructure provision  
Existing Capacities  
Basic services and Infrastructure  
Maintenance of services  
**Compliance** with sustainable environment  
Service Standards  
Imbalances in services  
Services payment  
Available funds  
**Use of roads** in urban areas  
Use of roads in rural areas  
Pollution  
Remote nature of rural areas  
Efficient public transport systems  
Increasing need for cemeteries  
Availability of land  
Formal land development  
Existing backlogs  
Security of tenure  
**Quality control** and land use control  
Communication technology  
Community involvement

### ECONOMIC DEVELOPMENT

Tourism  
**Clean environment**  
Agriculture  
Emerging farmers  
Available skills  
Constraining legislation  
**Agri processing**  
Industrial development  
Capital outflow  
**Self sustainability**  
LED strategy and product development

### SOCIAL WELFARE

Health care facilities  
Mobile clinics  
**Quality health** care services  
Emergency services  
Health conscious community  
Rise in diseases  
**Livestock in** residential areas  
Educational facilities and Infrastructure  
Community involvement  
Discipline  
Financial resources  
Illiteracy  
Social structures  
Social awareness  
Welfare facilities and services  
Fire fighting equipment  
**Disasters**  
Safe and crime free environment  
Social unity and communication  
**Visible policing**  
**Sector policing**

### INSTITUTIONAL DEVELOPMENT

Municipal service delivery  
Municipal transparency  
Municipal Systems

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## INTEGRATED DEVELOPMENT PLAN:

## OBJECTIVES AND STRATEGIES

### KEY ISSUES

- 1 Bulk Infrastructure provision
- 2 Existing Capacities
- 3 Basic services and Infrastructure
- 4 Maintenance of services
- 5 Compliance with sustainable environment
- 6 Service Standards
- 7 Imbalances in services

### Development Priority:

### 1 Infrastructure and Services

### OBJECTIVES

- 1.1 To ensure that good quality and affordable infrastructure and services are available and accessible to all inhabitants and to ensure the continuous maintenance thereof to a high standard.

#### WATER

- 1.2 To ensure adequate clean water to all residents at an affordable rate.

#### SANITATION

- 1.3 To ensure access to an acceptable sanitation system by each household that is affordable and complies with minimum standards.

### STRATEGIES

- 1.1.1 To ensure that adequate bulk supply of all services (water, electricity, sanitation) is available and of sufficient capacity to meet the needs of residents in urban areas;
- 1.1.2 To ensure that 80 % of all farm workers are provided with basic services in order to maintain an acceptable living standard;
- 1.1.3 To ensure that all municipal infrastructure and equipment are properly maintained and replaced from time to time.
- 1.1.4 To ensure that all infrastructure and services development complies with sustainable environmental practices.

- 1.2.1 That every erf within the urban area is provided with a metered water connection;
- 1.2.2 To gradually replace all conventional water meters with pre-paid meters; and
- 1.2.3 To ensure that all residents in the rural area have access to clean and purified water in accordance with RDP standards.

- 1.3.1 To provide each household with an acceptable sanitation system in accordance with minimum RDP standards;
- 1.3.2 To investigate the provision of waterborne sewerage systems in all urban areas and to continue with an implementation program in accordance with the recommendations of such an investigation
- 1.3.3 To continuously provide and maintain sewer networks and the bucket system in areas where poor sanitation conditions are evident.

### PROJECTS

- 1.1.1.1 Upgrading of Bulk water supply in Meqheleng
- 1.1.1.2 Upgrading sanitation treatment works - Hlohlolwane & Moemaneng
- 1.1.1.3 Water purification works - Clocolan
- 1.1.1.4 Sparta Regional Water Project
- 1.1.3. (5- Maintenance of Water and Electricity 9) Networks
- 1.1.3.10 Vehicle Fleet and equipment replacement
- 1.2.1.11 Metered Water connections
- 1.2.1.12 Water reticulation in Matwabeng/Senekal
- 1.3.1.13 Acceptable sanitation system
- 1.3.3. (14-17) Provision and maintenance of sewer networks

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Services payment
- 2 Available funds
- 3 Use of roads in urban areas
- 4 Use of roads in rural areas
- 5 Maintenance of services
- 6 Pollution
- 7 Remote nature of rural areas

#### Development Priority:

#### 1 Infrastructure and Services (Continued)

#### OBJECTIVES

##### ELECTRICITY

- 1.4 To ensure that electricity is made available to improve the lives of all residents.

##### ROADS, STREETS AND STORMWATER

- 1.5 To ensure a proper road and street network throughout the entire municipal area to the benefit of all residents.

##### WASTE DISPOSAL

- 1.6 To have an efficient waste disposal system, which is safe and cost effective.

#### STRATEGIES

- 1.4.1 To provide adequate metered electricity connections to all residents in conjunction with Eskom (where applicable) as well as to install proper area lighting for security purposes; and
- 1.4.2 To improve the metering of electricity through the installation of pre-paid systems, gradually over time.

- 1.5.1 To implement a program which will ensure that ;
- a) all bus and taxi routes in urban areas are properly surfaced (tarred or paved);
  - b) all secondary roads in urban and rural areas are properly gravelled and maintained, and
  - c) sufficient stormwater systems are installed and maintained to prevent the deterioration of roads; and
- 1.5.2 To ensure that the national N5 road is upgraded and maintained on a constant basis.

- 1.6.1 To provide sufficient waste disposal sites that will neither negatively affect the environment nor any residential areas;
- 1.6.2 To continue to provide a regular, healthy and effective refuse removal service in all urban areas;
- 1.6.3 To investigate and introduce effective waste recycling methods.

#### PROJECTS

- 1.4.1.18 Electricity Networks
- 1.4.1. Area lighting in Meqheleng, (19-20) Matwabeng and Moemaneng

- 1.4.1.21 Metered Electricity Connections

- 1.4.1.42 Sweeping of meter boxes

- 1.5.1.22 Upgrading of Tarr road in Meqheleng/Ficksburg
- 1.5.1.23 Repair and maintenance of Streets - Setsoto
- 1.5.1.24 Provision for Stormwater - Setsoto
- 1.5.1.25 Upgrading of tertiary roads - Setsoto

- 1.5.1.43 Upgrading of linkage road between Lesotho and Ficksburg

- 1.6.1.44 Waste disposal sites in Ficksburg and Senekal
- 1.6.2.26 Waste Removal

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Efficient public transport systems
- 2 Increasing need for cemeteries
- 3 Availability of land
- 4 Formal land development
- 5 Existing backlogs
- 6 Security of tenure
- 7 Quality control and land use control

#### Development Priority:

#### 1 Infrastructure and Services (Continued)

#### OBJECTIVES

##### PUBLIC TRANSPORT

- 1.7 To have an improved public transport system to the benefit of all residents.

##### CEMETERIES

- 1.8 To have sufficient space for burial of the

##### HOUSING AND LAND

- 1.9 To have adequate serviced land available through which people can develop quality formal housing and receive security of tenure.

#### STRATEGIES

- 1.7.1 To make land available and develop accessible public transport facilities (taxi ranks) in close proximity of the residents; and
- 1.7.2 To provide school children in rural areas with bicycles and facilitate training programs in road safety.

- 1.8.1 To make adequate provision for cemeteries in all urban areas and to

- 1.9.1 To continuously make land available for formal housing development projects and to ensure that such land is properly serviced;
- 1.9.2 To facilitate a process to obtain sufficient subsidies and additional funds for housing construction;
- 1.9.3 To assist all relevant government departments in giving farm workers access to permanent and affordable housing solutions and security of tenure;
- 1.9.4 To implement an effective quality control system pertaining to the construction of houses; and
- 1.9.5 To implement an effective land use control system.

#### PROJECTS

- 1.7.1.27 Taxi ranks

- 1.7.2.28 School bicycles

- 1.8.1.29 Cemetery Development

- 1.9.1.30 Township development

- 1.9.1.31 Subsidy housing

- 1.9.3.32 Security of tenure

- 1.9.4.33 Quality control

- 1.9.5.34 Town planning scheme

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Services payment
- 2 Imbalances in services
- 3 Available funds
- 4 Communication technology
- 5 Community involvement

#### Development Priority:

#### 1 Infrastructure and Services (Continued)

#### OBJECTIVES

##### RATES AND PAYMENT FOR SERVICES

- 1.10 To increase the level of services payment in Setsoto to an acceptable norm in five years.

##### COMMUNICATION

- 1.11 To have an adequate communication system in place throughout the region
- 1.12 To have a cooperative and involved community that communicates well with the local municipality.

#### STRATEGIES

- 1.10.1 To deliver basic services to all communities and households in accordance with RDP standards and adequately sustain present infrastructure;
- 1.10.2 To educate and motivate consumers on the importance of accepting responsibility for the payment of services, so that the municipality has financial means to provide sustainable services;
- 1.10.3 To gradually replace conventional metering systems with prepaid systems; and
- 1.10.4 Introduce incentive / reward scheme regarding arrears payment of services.

- 1.11.1 To facilitate installation of a digital telephone system; and
- 1.11.2 To give primary attention to rural areas in providing them with advanced communication technology including radios and telephones.

- 1.12.1 To encourage and support ward council meetings to be held by ward councilors;
- 1.12.2 To facilitate regular information sessions to share and disseminate information to community members.

#### PROJECTS

- 1.10.1.35 Project implementation
- 1.10.1.36 IT System
- 1.10.2.37 Educational programs and awareness campaigns
- 1.10.3.38 Pre-paid metering
- 1.10.4.39 Services payment reward system

- 1.11.1.40 Digital telephone

- 1.12.2.41 Ward meetings and information sessions

**KEY ISSUES**

- 1 Tourism
- 2 Clean environment
- 3 Agriculture
- 4 Emerging farmers
- 5 Available skills
- 6 Constraining legislation
- 7 Agri processing

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## INTEGRATED DEVELOPMENT PLAN:

**OBJECTIVES AND STRATEGIES****Development Priority:****2 Economic development****OBJECTIVES****TOURISM DEVELOPMENT**

- 2.1 To create sustainable economic growth and alleviate poverty by maximizing local agricultural, tourism and industrial opportunities and exploitation of international export markets.

**AGRICULTURAL DEVELOPMENT**

- 2.2 To have sufficient land available for use by emerging farmers and to ensure self-sustainability of emerging farmers through education and skills training.
- 2.3 To ensure that the agricultural sector makes a larger contribution to the economy through value adding agri-processing enterprises.

**STRATEGIES**

- 2.1.1 To actively promote tourism development through:
- a) Compiling and implementing a comprehensive marketing strategy;
  - b) Establishment of tourism forums;
  - c) Encourage and support the development of cultural tourism; and
  - d) Mobilizing local talented people to become involved in tourism activities and art festivals;
- 2.1.2 Facilitate the establishment of local information tourism centres throughout the region; and
- 2.1.3 To ensure a cleaner natural environment through stimulating and conducting of eco-educational programmes to sensitize residents in terms of environmental conservation and care.
- 2.2.1 To make municipal land and services available that is affordable to the residents with a low tax base to inspire farming activities; and
- 2.2.2 To ensure that, in conjunction with relevant departments, guidance and skills training are given to emerging farmers which can lead to the creation of jobs.
- 2.3.1 To conduct a proper resource audit and systematic analysis so as to identify key agricultural products that can be processed locally;
- 2.3.2 To encourage the development of agri-processing industries through an incentive policy in respect of land and services; and
- 2.3.3 To further assist potential entrepreneurs in product development and marketing.

**PROJECTS**

- 2.1.1.1 Marketing strategy
- 2.1.1.2 Imperani Tourism Training Centre
- 2.1.1.3 Cultural tourism development
- 2.1.1.16 Clocolan caravan park
- 2.1.2.4 Tourism centres
- 2.1.3.5 Eco-educational programmes
- 2.2.1.6 Agricultural development and Emerging farmers
- 2.2.2.7 Emerging farmer skills training
- 2.2.2.17 Megheleng Peach Project
- 2.2.2.18 Agricultural Nursery
- 2.3.1.8 Resource audit and investigation
- 2.3.2.9 Incentive policy
- 2.3.3.10 Product development and marketing
- 2.3.3.11 Business Forum

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Industrial development
- 2 Available skills
- 3 Capital outflow
- 4 Self sustainability
- 5 LED strategy and product development

#### Development Priority:

#### 2 Economic development (Continued)

#### OBJECTIVES

##### LOCAL INDUSTRIAL AND BUSINESS DEVELOPMENT

2.4 To have a well-balanced and established light industrial and small business sector as a stable contributor towards creating employment opportunities.

2.5 To have an educated and cooperative society which understands and participates in the creation of economic conditions which are conducive to attracting investors and creating employment opportunities

#### STRATEGIES

- 2.4.1 To facilitate the establishment or re-activation of business forums in all the urban areas;
- 2.4.2 To make land and services available and assist in the establishment of small business (beehive) centres;
- 2.4.3 To identify and encourage potential entrepreneurs to become involved in SMME development and other business initiatives within the framework of available resources;
- 2.4.4 Develop and implement training and mentorship programmes amongst previously disadvantaged people with the assistance of voluntary organizations.

- 2.5.1 To formulate and implement a comprehensive awareness campaign and skills development programme, in cooperation with relevant departments with regard to the following:
  - a) To identify available skills within the community;
  - b) To encourage local spending by residents and prevent the outflow of money to other towns;
  - c) To further develop skills within the community;
  - d) To encourage households to become self-sustainable;
  - e) Contribute toward a clean and healthy environment; and
  - f) The negative impact of crime.
- 2.5.2 To formulate and implement an overall local economic development strategy for the entire municipal area; and
- 2.5.3 Support anchor businesses with functional infrastructure and effective municipal administration.

#### PROJECTS

- 2.4.1.11 Business forums
- 2.4.2.12 Beehive centres
- 2.4.3.13 SMME
- 2.4.4.14 Training and mentorship programmes
- 2.4.3.19 Senekal Textile
- 2.4.3.20 Recycling project
- 2.4.3.21 Women Empowerment project
- 2.5.1.15 Awareness campaigns and skills development programs

**KEY ISSUES**

- 1 Health care facilities
- 2 Mobile clinics
- 3 Quality health care services
- 4 Emergency services
- 5 Health conscious community
- 6 Rise in diseases
- 7 Livestock in residential areas

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## INTEGRATED DEVELOPMENT PLAN:

**OBJECTIVES AND STRATEGIES****Development Priority:****3 Social Welfare****OBJECTIVES****HEALTH**

- 3.1 To ensure adequate health facilities that are accessible to all inhabitants of the community in urban and rural areas.
  
- 3.2 To ensure the rendering of good quality health and emergency services that are sustainable.
  
- 3.3 To ensure improved health conditions with good hygiene standards amongst community members.

**STRATEGIES**

- 3.1.1 To facilitate the provision of more permanent clinics at strategic places which are well equipped, staffed and managed;
- 3.1.2 To assist the Department of Health in ensuring that the mobile clinic service to rural areas is reinstated, well equipped and maintained;
  
- 3.2.1 To facilitate the employment of more health care personnel to provide an improved health care service;
- 3.2.2 To ensure that sufficient medical equipment is available to serve the needs of the communities;
- 3.2.3 To mobilize volunteers from the community to act as health care workers;
- 3.2.4 To facilitate the provision of more ambulances to serve the municipal area and to ensure the operation of a 24 hour emergency service; and
- 3.2.5 To ensure the continuous training of health care personnel as well as to improve the communication channels between such personnel and
  
- 3.3.1 To improve general health care awareness through:
  - a) The establishment of health care information centres where information concerning health issues can be distributed;
  - b) Conducting awareness campaigns and training programmes in respect of general health conditions
- 3.3.2 To facilitate the establishment of an accountable central health body that can take responsibility for the proper functioning of smaller health / HIV forums; and
- 3.3.3 To provide sufficient grazing land on the outskirts of residential areas at affordable rates to cater for the removal of livestock from residential areas and to assist in providing veterinary services to livestock farmers.

**PROJECTS**

- 3.1.1.1 Permanent clinics
- 3.1.2.2 Mobile clinics
  
- 3.2.1.3 Health care personnel
- 3.2.2.4 Ambulance and Medical equipment
- 3.2.2.5 Child Care Forum
  
- 3.3.1.18 Develop an HIV/AIDS policy
  
- 3.3.3.5 Removal of livestock
- 3.3.3.6 Veterinary services

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Educational facilities and Infrastructure
- 2 Community involvement
- 3 Discipline
- 4 Financial resources
- 5 Illiteracy
- 6 Social structures

#### Development Priority:

#### 3 Social Welfare (Continued)

#### OBJECTIVES

##### EDUCATION

3.4 To ensure that adequate education facilities with a high standard of education are provided for all learners.

3.5 To ensure efficient adult based training in order to improve the productivity and literacy levels of the entire municipal area.

##### SPORT AND RECREATION

3.6 To have fully integrated and adequate community sport and recreational facilities that will serve the community as a whole.

#### STRATEGIES

- 3.4.1 To facilitate the upgrading, development and maintenance of schools at pre-primary/ primary/ secondary levels to fulfil the current needs in conjunction with the Dept of education;
- 3.4.2 To establish an Education Forum to address imbalances and problems with education facilities and resources as a whole.
- 3.4.3 To provide an economic efficient transport system to make schools more accessible to school children;
- 3.4.4 To ensure an improved quality of learning by means of a proper consultative process with the relevant authorities; and
- 3.4.5 To ensure that secondary schools incorporate agricultural and technical training in its curriculum.

- 3.5.1 To stimulate job creation amongst adults through a process of empowerment, skills training and entrepreneurship development;
- 3.5.2 To empower/capacitate people to acquire and develop one or more skills to become self-supportive and self employed; and
- 3.5.3 To improve the overall literacy of the community.

- 3.6.1 To establish a well represented sports council in Setsoto;
- 3.6.2 To establish a sport center that can cater for National and International events; and
- 3.6.3 To facilitate the proper upgrading, management and maintenance of existing facilities and to ensure those facilities also cater for disabled people in the community.

#### PROJECTS

3.4.1.7 Upgrading and development

3.4.1.17

3.4.3.8 Transport system

3.5.1.9 Adult educational and skills training programmes

3.5.1.19

3.6.2.10 Multi sport centre

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**INTEGRATED DEVELOPMENT PLAN:**

**OBJECTIVES AND STRATEGIES**

**KEY ISSUES**

- 1 Social structures
- 2 Social awareness
- 3 Welfare facilities and services
- 4 Fire fighting equipment
- 5 Disasters

**Development Priority:**

**3 Social Welfare  
(Continued)**

**OBJECTIVES**

**WELFARE SERVICES**

- 3.7 To have adequate welfare services that addresses critical social welfare issues prevailing in deprived and disadvantaged communities.

**DISASTER MANAGEMENT**

- 3.8 To ensure that all members of the community are well prepared for disasters at all times.

**STRATEGIES**

- 3.7.1 To undertake an audit to determine which people in the community qualifies for which types of grants;
- 3.7.2 Continuously train voluntary workers with the assistance of trained social workers;
- 3.7.3 To establish an equipped center to deal with all social welfare issues;
- 3.7.4 To assist in developing projects that will contribute to the social upliftment of the communities; and
- 3.7.5 To increase the number of pension pay points in urban areas.

- 3.8.1 To provide sufficient fire fighting equipment for the effective prevention and fighting of fires;
- 3.8.2 To formulate a disaster management plan;
- 3.8.3 To launch awareness campaigns to sensitize the communities in respect of disasters and to become more preventative; and
- 3.8.4 To establish an equipped fire station or emergency centre in each town.

**PROJECTS**

- 3.7.1.11 Investigation and Training programs

- 3.7.3.12 Welfare care centres

- 3.8.1.13 Fire fighting equipment

- 3.8.2.14 Disaster management plan

- 3.8.3.15 Awareness campaigns

- 3.8.4.16 Emergency centres

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## INTEGRATED DEVELOPMENT PLAN:

### OBJECTIVES AND STRATEGIES

#### KEY ISSUES

- 1 Safe and crime free environment
- 2 Social unity and communication
- 3 Visible policing
- 4 Sector policing

#### Development Priority:

#### 3 Social Welfare (Continued)

#### OBJECTIVES

##### SAFETY AND SECURITY

- 3.9 To have a safe environment with reduced crime rates where the lives and property of residents are protected by an effective policing service and community involvement.

#### STRATEGIES

- 3.9.1 To significantly reduce illegal border crossings by assisting in intensifying operations and control at border crossings;
- 3.9.2 To provide effective communication channels and an efficient communication network which is accessible and can be used by all residents;
- 3.9.3 To facilitate the installation of more public telephones to improve communication;
- 3.9.4 To assist the police in rendering a quality service through:
  - a) ensuring the proper functioning of the community policing forums which should take responsibility for effective crime prevention;
  - b) facilitating the involvement of the community in sector community policing;
  - c) assisting the police service in motivating and training of personnel to combat corruption as well as to introduce some form of incentive scheme for police officials;
- 3.9.5 To ensure the continuous training of police officials and to improve visible policing; and
- 3.9.6 To encourage personal preparedness amongst all farm dwellers through which individuals can take responsibility for their own safety.

#### PROJECTS

- 3.9.1.1 Establishment of more satellite police station through out Setsoto

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INTEGRATED DEVELOPMENT PLAN:**

**OBJECTIVES AND STRATEGIES**

- KEY ISSUES**
- 1 Municipal service delivery
  - 2 Municipal transparency
  - 3 Municipal Systems
  - 4 Institutional transformation
  - 5 Public Participation

**Development Priority: 4 Institutional Development**

- OBJECTIVES**
- 4.1 To be an effective, transparent and progressive local government providing a quality, client friendly and efficient service to all residents.

- STRATEGIES**
- 4.1.1 Continue to provide sustainable and affordable municipal services based on RDP principles and which is properly maintained;
  - 4.1.2 To provide an information center/desk at accessible points throughout the urban and rural areas;
  - 4.1.3 To ensure that information concerning municipal planning and management is readily available to the community at these accessible points;
  - 4.1.4 To employ and train enough personnel to ensure proper service delivery;
  - 4.1.5 To establish good communication channels between the community, officials and councilors as well as to disseminate information to the communities via electronic media and the ward committees;
  - 4.1.6 To formulate an effective Performance Management System; and
  - 4.1.7 To implement an uniform accounting and payment system for the entire Setsoto Municipality.
  - 4.1.8 to ensure that there are enough offices of the municipality that are accessible to all communities

- PROJECTS**
- 4.1.2.1 Information desk
  - 4.1.4.2 Training programmes
  - 4.1.6.3 Performance management system
  - 4.1.7.4 Accounting and payment system
  - 4.1.7.5 institutionalisation of structures